information security consulting

Consulting - Investigation - Training

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i.s.c. Business Continuity Services

i.s.c. – information security consulting United Kingdom Ltd. is part of The i.s.c. Group founded in 1998. It was the first company tackling strategic issues of information security based on the three service pillars of consulting, investigation, and training. Having successfully executed projects in 28 countries so far, The i.s.c. Group is a leading enterprise in the field and your prime strategic advisor for anything ISO 27001 or other compliance standards and the treatment of severe information security breaches.

Our business continuity services are built around a clear distinction between three layers of business continuity:

- **Business Continuity**: keeping the business and the business model running

- **Operations Continuity**: keeping operational processes running

- **IT Service Level Continuity**: keeping IT Service Levels at the committed quality level even in case of a disaster

Each of these layers covers different subject matter areas, which, when addressed, will allow drafting a thorough concept to maintain business operations at each layer. This clearly structured approach results in seeing business continuity in a way that achieves the following goals:

- Reliable resumption of operations at the defined RPOs[1] and RTOs[2]
- Clear instructions and processes/procedures in an emergency or business continuity situation
- Cost-efficient use of means and effectiveness of implemented measures

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[1] RPO: Recovery Point Objective
[2] RTO: Recovery Time Objective

Services within our Business Continuity portfolio:

- Resilience and risk analysis for operational processes and IT processes

- Determining and detecting Single-Points-of-Failure

- Business Impact Analysis

- Drafting service dependency models

- Drafting and testing business/operations/IT service-level continuity plans

- Investigation into root causes of business continuity events

- Providing guidance and governance for business continuity tests on all three layers

- Trainings and workshops tackling how to write business continuity plans

- Creating process documentation underpinning business continuity efforts

- Integration of FCA[3], ISO 27001, ISO 22301, PCI-DSS or other standards into a corporate compliance framework (business continuity aspects)

- Supporting clients in compliance audits in the business continuity subject matter area.

The following branches of business have made use of our business continuity services: Defense, banking, payment providers, all our ISO 27001 ISMS clients.

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[3] FCA: Financial Conduct Authority